

Dear Customer

A pool maintenance contract is intended to help take away some of the headaches and effort associated with owning and operating a pool, and to help you get greater use and pleasure from the pool.

As each pool is different, the individual benefits might vary from pool owner to pool owner. Whilst the intent is to minimise the time and effort spent by the pool owner on maintaining their pool, they will retain some responsibilities.

Poolside Lifestyles accepts no liability for loss or damage to persons or property arising from use or contact with the pool, pool chemicals and equipment or pool surrounds other than as required by law

Poolside Lifestyles responsibilities

- Check & clean baskets
- Vacuum, brush & scoop pool
- Check pressure gauge on filter
- Test water balance and adjust as req'd
- Set pump for required time
- Close Gates etc on leaving property
- Advise of repairs or other activity required

Poolside Lifestyles will not

- Top up pools with water in case of accidental overfilling
- Place cover back on pool due to chemical burn off after balancing
- Be held responsible for pool owners or tenants not taking responsibility for the pool

Pool owner responsibilities

- Access to the pool for service personnel
- Only use tap or rain water to top up pool
- Ensure water level is at the correct level at all times
- Only use Bioguard™ chemicals, as directed by *Poolside Lifestyles*
- Run pump for the agreed time minimum 8hrs per day
- Chlorine level is at 1 – 3 ppm at all times
- Ensure all equipment is in good working order and fit for purpose
- Empty skimmer baskets at least once per week
- Notify *Poolside Lifestyles* of cloudy or green water (within 24 hrs)
- Notify *Poolside Lifestyles* of equipment failure (within 24 hrs)
- Notify *Poolside Lifestyles* if you are unhappy with the service (within 24 hrs)

Thankyou for your business

Ian Bale
Service Manager
Poolside lifestyles